

## Progress Energy Florida launches new Web site to help customers understand bills



Progress Energy Florida has developed a new tool to provide customers easy access to rate information and help them better understand their electricity bills. Launched today, the new Web site for Florida customers - [www.progress-energy.com/floridarates](http://www.progress-energy.com/floridarates) - provides facts on rates and includes a detailed customer bill explanation. Visitors to the Web site can also learn how rates are set and the ways customers benefit from investments in the electrical infrastructure. The site also links to resources to help customers reduce their energy usage and lower their monthly bills.

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